



**LUCY'S
PANTRY**
community
food share

OPENING A LUCY'S PANTRY

**OPERATOR
PARTNERSHIP
PROSPECTUS**

www.lucyspantry.co.uk

Lucy's Pantry **Community Grocery Shop** **Operator Partnership** **Prospectus**

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Proudly nominated for the King's Award for Voluntary Service (KAVS), recognising outstanding service and impact within local communities.

About Lucy's Pantry

Established in 2020, Lucy's Pantry was created to provide a practical, dignified and sustainable response to the growing challenges facing communities across the UK, including rising living costs, food insecurity and social isolation.

Since its launch, Lucy's Pantry has supported local communities through affordable food provision, community engagement and access to wider support services. The impact of this work has been recognised through a nomination for The King's Award for Voluntary Service (KAVS), the highest award given to local voluntary groups in the UK.

Our model enables local organisations to establish affordable community pantries that provide access to food, reduce waste and create opportunities for people to access support, develop skills and improve wellbeing.

More than just a pantry, Lucy's Pantry acts as a community hub, bringing people together through volunteering, learning opportunities, events and wider wrap-around support services.

By joining the Lucy's Pantry network, organisations gain access to a proven model, practical resources, training and ongoing support to help deliver meaningful and lasting community impact.

Together, we are building stronger, healthier and more resilient communities.

Food is a *right*,
not a *privilege*

Join us in building a fairer food system,
one community at a time.

Why Lucy's Pantry Matters

Communities across the country continue to face significant challenges:

Rising Food Costs

Many households are struggling to afford everyday essentials, forcing difficult choices between food, heating and other necessities.

Food Waste

Thousands of tonnes of perfectly usable food are discarded every year while many families struggle to access affordable groceries.

Social Isolation

Many people experience loneliness, isolation and a lack of meaningful community connection.

Increasing Demand on Services

Charities, councils, housing providers and community organisations are under increasing pressure to support local people with limited resources.

The Need for Sustainable Solutions

While emergency food support remains important, communities also need long-term, preventative solutions that build resilience and independence.

Lucy's Pantry **Model**

More than a food pantry, Lucy's Pantry is a community hub that combines affordable food with support, learning opportunities, and activities that help people and communities thrive.

A Dignified Approach

Lucy's Pantry operates on the principle that everyone deserves access to affordable food in a welcoming and respectful environment.

Our model focuses on dignity, choice and empowerment rather than crisis intervention alone.

The Benefits

- ✓ Affordable access to food
- ✓ Reduced food waste
- ✓ Increased community engagement
- ✓ Volunteer opportunities
- ✓ Improved wellbeing
- ✓ Stronger local partnerships
- ✓ Enhanced social impact

How it works

1

Become a member

Individuals join Lucy's Pantry through an affordable annual membership.

2

Access Affordable Food

Members can visit their local pantry, laid out in a shop-style environment, and choose from a range of quality affordable food and household essentials, providing greater choice, value and dignity.

3

Build Stronger Communities

Members get access to wrap-around support, community events, volunteering opportunities, free courses and activities designed to improve wellbeing, build skills and strengthen community connections.

Why become an Operating Partner

Whether you're launching a new community pantry or strengthening an existing food provision service, finding a model that is both impactful and sustainable can be challenging.

Lucy's Pantry provides a proven framework to help organisations deliver affordable food, meaningful support and lasting community impact.

Benefits for you organisations

Deliver Meaningful Community Impact	Support individuals and families facing financial pressures while creating positive outcomes for your local community.
Access a Proven Model	Benefit from established systems, resources and guidance, helping you save time and avoid the challenges of starting from scratch.
Strengthen Community Relationships	Build stronger connections with residents, volunteers, local businesses and partner organisations.
Create New Opportunities	Use your pantry as a platform for volunteering, wellbeing activities, training, community events and wider support services.
Improve Long-Term Sustainability	Access tools, resources and guidance to help secure funding, attract partners and build a financially sustainable service.
Join a Growing Network	Become part of a network of like-minded organisations, sharing learning, best practice and innovative ideas.

What you'll receive

YOUR LUCY'S PANTRY OPERATOR PACKAGE

When you join the Lucy's Pantry network, you receive everything needed to establish and operate a successful pantry in your community.

BRAND LICENCE

Permission to operate under the Lucy's Pantry® brand and benefit from a recognised and trusted community model.

LAUNCH TOOLKIT

A library of policies, procedures, templates and operational documents designed to help you manage your pantry effectively and consistently.

OPERATIONS & SYSTEMS

A comprehensive Operations Manual and access to pantry management systems to support stock control, volunteer management, reporting and day-to-day operations.

TRAINING PROGRAMME

Training for your Pantry Lead and team, providing the knowledge and confidence to operate effectively and safely.

MARKETING & DIGITAL

Branded marketing materials, promotional resources, membership forms, website page and communication tools to help engage your local community.

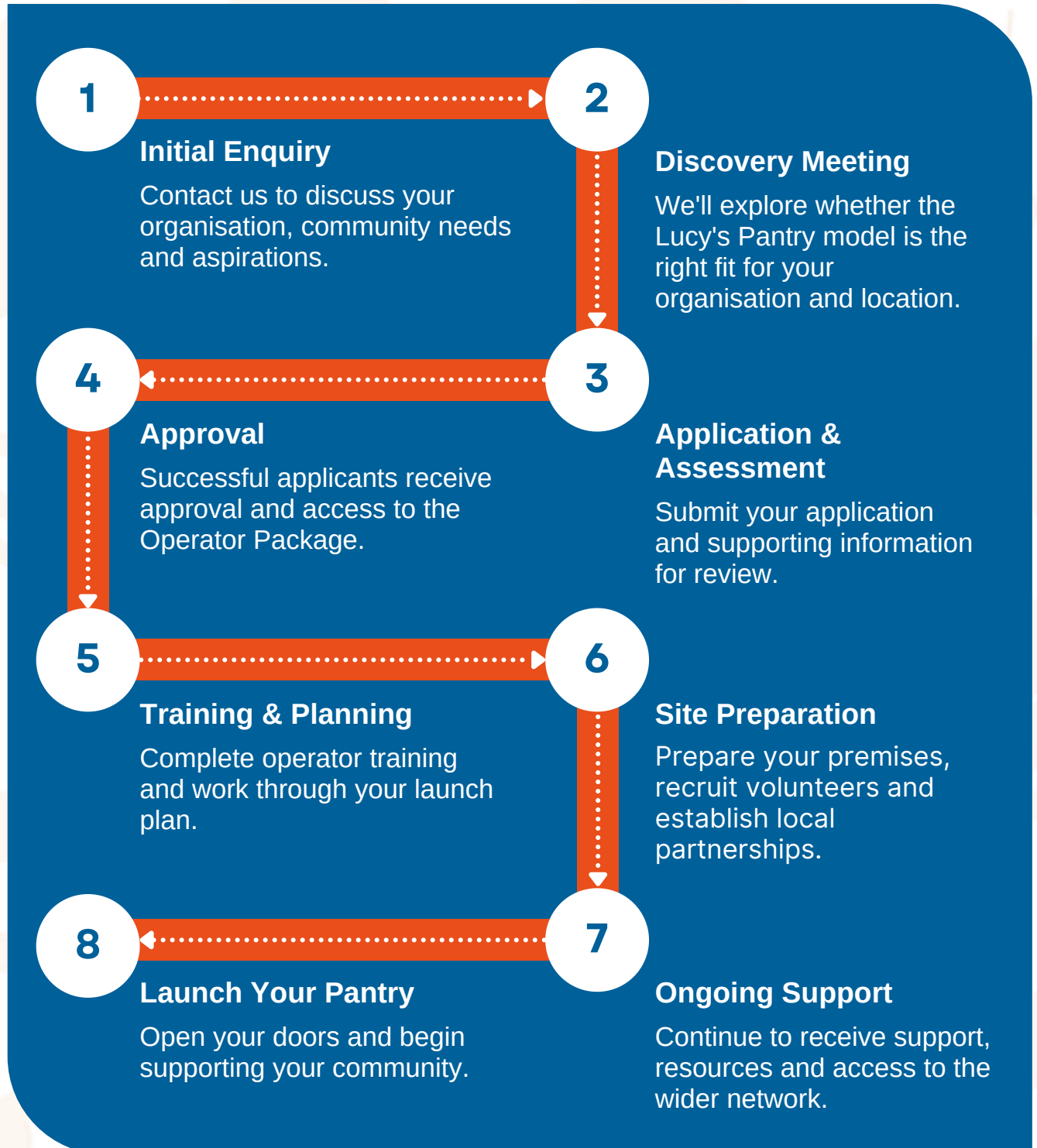
ONGOING SUPPORT

Access to advice, guidance and practical support from the Lucy's Pantry team throughout your licence period.

YOU'LL ALSO GET NETWORK MEMBERSHIP

Opportunities to connect with other operators, share learning and access updates, resources and best practice.

Your Journey to Opening



TYPICAL LAUNCH TIMESCALE

Most operators can launch within 8–16 weeks, depending on premises readiness, volunteer recruitment and local arrangements.

Who can Apply

Is Lucy's Pantry Right for Your Organisation?

We are looking for organisations that share our commitment to creating stronger, healthier and more resilient communities.

Eligible Organisations

- ✓ Registered Charities
- ✓ Community Interest Companies (CICs)
- ✓ Individuals & Social Entrepreneurs
- ✓ Educational Organisations
- ✓ Community Groups
- ✓ Local Authorities
- ✓ Housing Associations
- ✓ Faith Organisations

*Individuals applying must demonstrate the capacity, commitment and resources required to establish and operate a pantry in line with Lucy's Pantry standards.

What you'll need

1

Suitable Premises

A safe and accessible space where members can access food and support services.

2

A Pantry Lead

A dedicated individual who will oversee day-to-day operations and act as the main point of contact.

3

Volunteers

A small team of committed volunteers to support pantry activities.

4

Community Support

A clear understanding of local need and a commitment to serving your community.

5

Commitment to Standards

A willingness to operate in line with Lucy's Pantry values, policies and quality standards.

Fee Structure

We believe in providing a high-quality support package that offers value while remaining accessible to community organisations.

Lucy's Pantry Licence &
Launch Pack

£2250

Includes

- Brand licence
- Launch toolkit
- Operations manual
- Pantry Management Systems
- Training programme
- Marketing resources
- Webpage
- Launch support

Annual Licence Renewal

£900

*Monthly installment payment option
also available

Includes

- Continued licence to operate
- Ongoing support
- Resource updates
- Network membership
- Webpage listing

Typical Additional Start-Up Costs for small - medium pantry

Organisations usually secure grants, sponsorship or donations to support these costs.

Item	Estimated cost
Shelving & Display and IT Equipment	£5500 - £7000
Refrigeration	£1500 - £3000
Initial Stock	£2500 - £5000
Marketing & Advertising	£500 - £1000
Insurance & compliance	Variable

*Please note that these costs are indicative estimates only. Actual costs may vary depending on location, premises and individual project requirements.

Building a Sustainable Pantry

Lucy's Pantry is designed to become a valuable community asset with benefits that extend far beyond food provision.

Creating Long-Term Success

A successful pantry is built on strong partnerships, effective operations and sustainable income streams.

Membership Income

Members contribute a small membership fee that supports ongoing operations.

Grants & Funding

Many pantry operators access grant funding to support development and expansion.

Corporate Partnerships

Local businesses often provide financial support, food donations and volunteer assistance.

Fundraising Activities

Community fundraising can generate additional income and raise awareness.

Volunteer Support

Volunteers are at the heart of many successful pantries, helping to reduce operating costs and strengthen community ownership.

Wider Opportunities

Many pantries use their premises as a hub for additional services such as Community cafés, Wellbeing activities, Financial inclusion support, etc

Frequently Asked Questions

1 What if we've never operated a pantry before?

That's absolutely fine. The Lucy's Pantry model has been designed to provide the guidance, resources and support needed to help organisations launch and operate successfully.

2 Do we need food industry experience?

No. Training, guidance and operational resources are provided to help operators understand food safety, stock management and day-to-day pantry operations.

3 Can we adapt the model to meet local needs?

Yes. While operators are required to maintain Lucy's Pantry standards and values, there is flexibility to tailor services, activities and partnerships to the needs of your local community.

4 Is there a minimum size requirement for a pantry?

No. Lucy's Pantry can operate from a variety of premises, although the space must be suitable for food storage, display and member access.

5 Can I operate more than one Lucy's Pantry?

Yes. Existing operators may apply to open additional locations, subject to approval and capacity.

6 Can the licence and renewal fees be paid in instalments? do members access the pantry?

Yes. Both the Lucy's Pantry Licence & Launch Pack and annual renewal fee can be paid by instalments, subject to agreement. Payment options can be discussed during the application process.

7 Can members visit other Lucy's Pantry locations?

Yes. Members register through their local Lucy's Pantry, which acts as their home pantry. Membership can then be recognised across other participating Lucy's Pantry locations, subject to local availability and operating arrangements.

8 Can we apply jointly with another organisation?

Yes. Joint applications are welcomed where two or more organisations wish to work together to deliver a Lucy's Pantry. One organisation will be required to act as the lead licence holder and primary point of contact.



**If you are passionate
about supporting your
community, we would
love to hear from you.**

Email us: info@bluuprint.co.uk